

**BEFORE THE STATE OF ALASKA OFFICE OF ADMINISTRATIVE HEARINGS ON  
REFERRAL BY THE COMMISSIONER OF THE DEPARTMENT OF HEALTH AND  
SOCIAL SERVICES**

In the Consolidated Matters of )  
Imaging Associates of Providence )  
\_\_\_\_\_ )

OAH No. 06-0743-DHS &  
06-0764-DHS

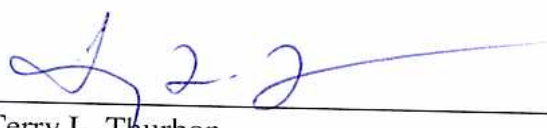
**NOTICE OF RECEIPT OF COMMUNICATION**

On April 25, 2007, Commissioner Jackson received an email message from a Geoff Tamplin concerning the Imaging Associates of Providence Mat-Su facility. The email message will not be admitted into evidence. A print out of the email message is attached.

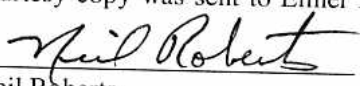
The email message does not indicate that the sender is affiliated with any of the parties. Nonetheless, counsel are urged to remind their clients of the need to avoid *ex parte* contacts with the commissioner while this matter is pending.

DATED this 27<sup>th</sup> day of April, 2007.

By: \_\_\_\_\_

  
Terry L. Thurbon  
Chief Administrative Law Judge

The undersigned certifies that on April 27, 2007, this notice was distributed to the following: Peter Gruenstein; Peter Maassen; Stacie Kraly; and Christine Williams. A courtesy copy was sent to Elmer Lindstrom, Office of the Commissioner.

  
Neil Roberts

From: Geoff Tamplin [mailto:gtamplin@gci.net]  
Sent: Wednesday, April 25, 2007 1:58 PM  
To: [karleen\\_jackson@health.state.ak.us](mailto:karleen_jackson@health.state.ak.us)  
Cc: [governor@gov.state.ak.us](mailto:governor@gov.state.ak.us)  
Subject: Mat-Su Imaging resources  
Importance: High

Dear Commissioner Jackson,

I consider the following such an important matter, that in addition to sending this message to you, I am also sending a CC to Governor Palin.

Over the past few years, I have been a patient using all three of the imaging facilities here in the Mat-Su borough.

I am writing to you after reflecting on my experiences with each of those imaging facilities, and after discussion with my primary healthcare physician.

Totally aside from the political clout that both Alaska Open Imaging and Mat-Su Regional hospital have demonstrated, as far as I am concerned, the following are facts which most certainly justify allowing the Imaging Associates of Providence to continue their Mat-Su operations.

Waiting times, promptness of service, and full communication with my primary care physician have all been superior at Imaging Associates of Providence. They raise a high standard for others to meet.

Further, in comparison with both Alaska Open Imaging, and the Mat-Su Regional imaging facility, I believe Imaging Associates of Providence unquestionably has the most recent equipment and imaging technology.

Because Imaging Associates of Providence actually has a renowned radiologist present in the building, instead of having to wait for one to three days for radiology reports, my physician consistently receives the information promptly on the same day as imaging occurred.

This seems in strong contrast with both the other imaging facilities, which apparently either "outsource" radiology services, or must send imaging data to Anchorage for analysis.

In addition to having an outstanding radiologist in the Wasilla facility, Imaging Associates of Providence also has another radiologist present in Anchorage, whose expertise is also available.

My personal doctor has told me she much prefers that her patients go to Imaging Associates of Providence here in Mat-Su because the radiology reports they provide are more informative, more detailed, and more comprehensive than comparable reports from either of the other two imaging facilities.

It is also my belief that the issue with regard to Imaging Associates of Providence being permitted to continue its operations is more political than it is medical. The other two facilities have been exerting political pressure because they cannot stand up to the high standards of excellence that Imaging Associates of Providence has established since opening their Mat-Su office.

As a patient who has been to all three facilities, those are the real-world facts as far as I am concerned. Please take these facts into consideration before deciding how to act in the matter of whether or not to allow Imaging Associates of Providence to continue operating their Mat-Su office.

If you force Imaging Associates of Providence to close their Mat-Su facility, you will force me and numerous other patients to either commute to

Anchorage for imaging services, or to settle for less than the best by forcing us to use one of the other, lesser local imaging services.

Because of the high standards of performance which Imaging Associates of Providence demonstrates, it is in the best interests of all patients for them to continue operating.

Failure to permit them to continue would therefore constitute a significant disservice to us patients here in Mat-Su.

Thank you for your consideration in this matter.

Sincerely,

Geoff Tamplin  
[gtamplin@gci.net](mailto:gtamplin@gci.net)

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