

SHIP Update Training
Teleconference Minutes
1/21/2009

Roll Call:

Laura Thiessen, Glennallen
Julie Welch
Erin Knox, Ninilchik
Brenda Steenblock, Homer
Zoe Ivanoff, Unalakleet
Alice Bioff, Nome
Bernice Metcalf, Ketchikan
Laurie Murdoch, Kodiak
Judith Bendersky and Jeanne Larson, Staff

We discussed the importance of encouraging people to apply for LIS. In Ninilchik the SHIP/SMP counselors provide the printed application to people.

In Nome they assist people with the applications. With I H S they watch the eligibility.

Re. Part D – Prescription Drug Plan

Zoe Ivanoff – she did the calling to seniors to see if they had a plan – was proactive in making phone calls. She used the PDP Comparison tool several times.

Laura Thiessen did some drug plans comparisons. It's important to check the drug plan company it's important to "review drug details" and important to check the drugs are on the formulary. Outreach at flu-shot clinics and talked with people there, flyers in lobby of Crossroads Clinic.

Ketchikan – used form and put it in the newspapers. Open enrollment with blank spot.

Homer – the Senior Center publicized the Medicare PDP in newspapers and newsletters. Standing corner in the Homer paper (Homer Tribune and Homer News)– they have a free corner to advertise Medicare enrollment. Brenda noticed a lot of people on respiratory drugs and she gave information on Part B covering respiratory supplies that are sent by mail. Frustrating things happened to Homer. People had concerns over people in premiums. MMA has a teleconference on point-of-sale and facilitated enrollment.

Nome – Alice – question on reports of npr – you can enter data and get statistical reports. She used the plan finder. After entering the prescriptions in the toolfinder. It saved a bunch of time because of bandwidth issues.

Bernice – no questions on Advantage Plans

Judith will schedule a Rx drug plan session on the web.

Kodiak – a beneficiary got a bill.

Part D – NPR -