SDS E-Alert: Update on Harmony Data System – Now Live for Internal Users

SDS successfully transitioned to Harmony, its new data system, on January 16, 2018 for internal users (SDS staff). SDS plans to give internal users time to become more familiar with the system in the live environment before bringing in any external partners.

We at SDS are very excited about the Harmony data system, and we look forward to being able to share it with the partner groups selected to interface with Harmony. We request your patience and understanding as we work to become more familiar with the system. Please know that we will do everything we can to ensure continued access to participant information with as little disruption as possible.

The eligible provider groups gaining access in this phase of development in the system will be Care Coordinators, Aging and Disability Resource Centers (ADRCs), Short Term Assistance and Referral Agencies (STARS), Long Term Care Facilities (LTCs) Personal Care Services (PCS) agencies, and Hospital Discharge Planners, along with other partnering State agencies. Harmony Introduction Training and provider-specific training is available from SDS trainers and is a requirement prior to access. (sdstraining@alaska.gov) Each individual that requests access to the Harmony system must be identified as a user by the Access Coordinator of the eligible provider agency and also must have met the following conditions:

1) Completed the ‘Harmony Intro’ Training provided by SDS
2) Submitted a completed User Acceptance Agreement
3) Submitted a signed agreement allowing access by the eligible agency’s Access Coordinator
4) Be eligible in the New Alaska Background Check System (NABCS)
5) Completed the “Self-Registration” through MyAlaska account to request access to SDS.

Timeline for Access for External Users
SDS will begin providing access and provisioning users on February 1, 2018. Before access can be granted, SDS will need to conduct a thorough review of the above documents and conditions. Please be patient as we work to provision provider users according to the timeframe established below:

- Short Term Assistance and Referral agencies: January 22-February 28.
- Aging and Disability Resource Centers: January 29-February 28.
- Care Coordinators: February 1-February 28.
- Long Term Care Facilities: February 12-March 12
- Hospital Discharge Planners: February 12 – March 12
- Personal Care Services agencies: March 10 – April 10.

Provider agencies will be responsible for notifying SDS of user changes and for submitting new user access agreements.